



Student Satisfaction Survey

On

Teaching – Learning and Evaluation

The Internal Quality Assurance Cell (IQAC) of the institution has conducted the Student Satisfactory Survey on Teaching-Learning and Evaluation for the year 2019-2020 using the comprehensive format provided by NAAC with the help of Heads of the Department and senior members of the faculty. A total of 2100 students across all the programmes – B. Tech, M. Tech, MBA and MCA have participated in the survey. Basing on the opinions given by the students, the weighted average method was followed to calculate the score for each question as well as average score. The details are given below.

Following are questions used for conducting online student satisfaction survey regarding Teaching-Learning and Evaluation process. The students were advised to attempt all questions compulsorily choosing the most appropriate one among the five alternatives.

1. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

Score	4	3	2	1	0	Weighted Average
Students	1672	428	-	-	-	3.79

2. How well did the teachers prepare for the classes?

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

Score	4	3	2	1	0	Weighted Average
Students	1762	297	41	-	-	3.81



3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

Score	4	3	2	1	0	Weighted Average
Students	1260	600	240	-	-	3.48

4. The teacher’s approach to teaching can best be described as

- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

Score	4	3	2	1	0	Weighted Average
Students	1672	322	106	-	-	3.74

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

Score	4	3	2	1	0	Weighted Average
Students	1776	324	-	-	-	3.84

6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Score	4	3	2	1	0	Weighted Average
Students	1887	213	-	-	-	3.42



7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

Score	4	3	2	1	0	Weighted Average
Students	1782	303	15	-	-	3.84

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

Score	4	3	2	1	0	Weighted Average
Students	1240	640	220	-	-	3.48

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Score	4	3	2	1	0	Weighted Average
Students	1575	450	75	-	-	3.71



10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Score	4	3	2	1	0	Weighted Average
Students	1938	162	-	-	-	3.92

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Score	4	3	2	1	0	Weighted Average
Students	1358	648	94	-	-	3.64

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Score	4	3	2	1	0	Weighted Average
Students	1432	514	154	-	-	3.60



13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

Score	4	3	2	1	0	Weighted Average
Students	1848	252	-	-	-	3.88

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Score	4	3	2	1	0	Weighted Average
Students	1872	228	-	-	-	3.89

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Score	4	3	2	1	0	Weighted Average
Students	1989	111	-	-	-	3.94



16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Score	4	3	2	1	0	Weighted Average
Students	1155	600	345	-	-	3.38

17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Score	4	3	2	1	0	Weighted Average
Students	2016	84	-	-	-	3.96

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Score	4	3	2	1	0	Weighted Average
Students	1927	173	-	-	-	3.91



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

Score	4	3	2	1	0	Weighted Average
Students	2068	32	-	-	-	3.98

20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Score	4	3	2	1	0	Weighted Average
Students	1598	421	81	-	-	3.72

Conclusion:

The overall satisfaction of the students in Teaching – Learning and evaluation is good and the average score from the survey is **3.75**